

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

235979

2012-39 A

CERTIFICATED COMPANY INFORMATION

Alliance Global Networks, LLC

Company Name

FEIN/SSN

203-221-8700

Dbal/fka

Telephone #

107 W Michigan 4th Fl

Mailing Address

Kalamazoo MI 49007

City, State, Zip Code

1221 Post Rd E

Business Location

Westport CT 06880

City, State, Zip Code

Fairfield

County

REGISTERED AGENT INFORMATION

Registered Agent: B Allston Moore Jr

Mailing Address: 5 Exchange St

City, State, Zip Code: Charleston SC 29401

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Mary O'Keefe
General Manager (Include address if different than above.)
203-221-8700 / 203-221-8705 / mok@alliancegrp.com
 Telephone Number Facsimile Number E-mail Address
- B. Mary O'Keefe
Customer Relations /Complaints Representative (Include address if different than above.)
203-221-8700 x48 / 203-221-8705 / mok@alliancegrp.com
 Telephone Number Facsimile Number E-mail Address
- C1. Mary O'Keefe
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
203-221-8700 x48 / 203-221-8705 / mok@alliancegrp.com
 Telephone Number Facsimile Number E-mail Address
- C2. 800-756-2236
Customer Contact (Toll Free Number)
- D. _____
Engineering Operations (Include address if different than above.)
 _____ / _____ / _____
 Telephone Number Facsimile Number E-mail Address
- E. _____
Test and Repair (Include address if different than above.)
 _____ / _____ / _____
 Telephone Number Facsimile Number E-mail Address

F. Emergencies (During non-office hours)

Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Mary O'Keefe
Regulatory Officer (Include address if different than above.)
203-221-8700 / 203-221-8705 /mok@alliancegrp.com
Telephone Number Facsimile Number E-mail Address

H. Dual Party Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

I. Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

J. Patrick D Crocker
Universal Service Fund Mailings (Name)
107 W Michigan 4th Fl, Kalamazoo MI 49007
Mailing Address
269-381-8888 / 269-381-4855 /contact@nationwideregulatorycompliance.com
Telephone Number Facsimile Number E-mail Address

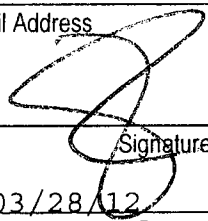
K. Patrick D Crocker
Gross Receipts Mailings (Name)
107 W Michigan 4th Fl, Kalamazoo MI 49007
Mailing Address
269-381-8888 / 269-381-4855 /contact@nationwideregulatorycompliance.com
Telephone Number Facsimile Number E-mail Address

L. Lifeline Mailings (Name)

Mailing Address

Telephone Number Facsimile Number E-mail Address

Patrick D Crocker
This form was completed by (print name)
President, Nationwide
Regulatory Compliance, LLC
Title


Signature
03/28/12
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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